

Imprint

Wirklichkeit Books
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Cancellation Policy

Right to Cancel

You have the right to cancel this contract within fourteen days without having to give a reason. The cancellation period of fourteen days begins on the day that you or a third party authorized by you, who is not the delivery carrier, take/s possession of the goods.

In order to maintain your right to cancel, all you have to do is to notify us before the end of the cancellation period that you intend to cancel either by [e-mail](#).

In the event of a valid cancellation, both parties must return all goods and payments received. The Customer undertakes to return the goods within two weeks following the exercise of the right of cancellation if the cancellation has not already been affected by the return of the goods. If the Customer cannot return the goods received or can only return them in part or in a deteriorated condition, he/she must compensate for any loss in value. Obligations for the refund of payments must be fulfilled within 30 days. This period begins for the customer when he/she dispatches his/her notice of cancellation or the goods and for Wirklichkeit Books upon receipt of the same. In no event fees are charged for repayment. Wirklichkeit Books may refuse a refund until the item is received or the customer has provided proof that he has the goods returned. Whichever is the earlier.

Privacy Policy

The validity of this privacy statement is limited to the website of Wirklichkeit Books. This data protection declaration does not apply for third-party sites linked by our webpage.

General

We, Wirklichkeit Books, take the protection of your personal data very seriously and adhere to the applicable data protection laws. This website tracks personal data only for technical purposes. Under no circumstances will this information be sold or otherwise transferred to third parties. The following declaration gives you an overview of how we ensure this protection and which type of data is collected for what purpose.

Use of your data

Wirklichkeit Books collects, stores and uses your personal data only to the extent necessary for contract management, service delivery, billing or customer information (for example e-mail-newsletter).

E-Mail

We will gather and store any information you transmit to us voluntarily (e.g. within the framework of an E-Mail). This can be as names, email addresses and ULRs that you enter in an E-Mail. This information is done voluntarily and won't be not verified by us. The use of pseudonyms or the like is possible. This information is collected and stored by us.